



REPUBLIC OF MAURITIUS

MINISTRY OF COMMERCE AND CONSUMER PROTECTION

My Ref: COM/CPU/39

Date: 27 March 2025

As per addressees

Dear Sir/Madam,

Subject: Request for Collaboration in Sensitising Stallholders on New Fixed Penalty Provisions

The Ministry will implement the **Consumer Protection (Fixed Penalty Notice) (Amendment) Regulations 2025** as from **31 March 2025**, in line with Government’s ongoing commitment to improving enforcement and transparency within the consumer protection framework.

Local authorities play a pivotal role in the administration of **fairs, markets, and hawkler zones**, and we recognise your close interaction with stallholders and small traders.

We kindly request your collaboration in **sensitising stall and space holders operating under your jurisdiction** on the new provisions, which include:

- **Graduated penalties** based on the number of products involved in a violation.
- **Postal delivery of FPNs** to prevent evasion and ensure effective enforcement.
- **Increased penalties for serious violations**, such as overpricing, absence of price labels, and unauthorized VAT charges.
- **A specific fine of Rs 10,000** for the misuse of domestic LPG cylinders for commercial purposes.

To facilitate this process, the Ministry is attaching a communique which has been issued already over the past several weeks in the press and a copy of the relevant legislation to help stakeholders understand the legal obligations and ensure compliance.

We would appreciate your assistance in relaying this information through notices, briefings, or direct communication with market operators and permit holders. Our Consumer Affairs Unit remains available to provide further clarification or communication material upon request. Mr. H. Bhoyroo, Ag. Head Consumer Affairs Unit and Mr. R. Ritoo, Principal Consumer Affairs Officer, may be contacted respectively at hbhoyroo@govmu.org or rritoo@govmu.org or by phone on 460 2500.

We look forward to working together to ensure traders are well informed and consumers are better protected.

Yours faithfully,



V. O Seedoyal
for Permanent Secretary

Copy To: Permanent Secretary, Ministry of Local Government

COMMUNIQUÉ DE PRESSE

Révision des Sanctions pour une Meilleure Protection des Consommateurs

Le Ministère du Commerce et de la Protection des Consommateurs tient à informer le public, les commerçants et les acteurs du secteur de la mise en application des **Consumer Protection (Fixed Penalty Notice) (Amendment) Regulations 2025** qui prendra effet le **31 mars 2025**. Ces nouvelles dispositions visent à renforcer l'application des sanctions contre les pratiques commerciales déloyales tout en protégeant les consommateurs. Notamment les sanctions pour les infractions ont été revues à la hausse comme suit :

(a) Les amendes pour non-affichage des prix ont été ajustées en fonction du nombre de produits concernés par l'infraction.

- Jusqu'à 5 produits : Rs 5,000
- 6 à 10 produits : Rs 10,000
- Plus de 10 produits : Rs 20,000

(b) Une amende de Rs 5,000 sera applicable en cas de surfacturation.

(c) Une amende de Rs 10,000 sera applicable pour l'utilisation de bouteilles de gaz de pétrole liquéfié (GPL) domestique qui seront utilisées dans le commerce.

En cas de refus d'un avis d'amende (Fixed Penalty Notice) de la part d'un commerçant, ce dernier le recevra par voie postale et courrier recommandé.

Période de transition

Les nouvelles règles seront en vigueur à partir du **31 mars 2025**.

La **Consumer Protection (Fixed Penalty Notice) (Amendment) Regulations 2025** est disponible sur le site du ministère <https://commerce.govmu.org/Documents/FPN.pdf>

Pour toute information supplémentaire, veuillez contacter la **Consumer Affairs Unit** du Ministère sur la hotline **185** ou le **460-2500**

06 mars 2025

Ministère du Commerce et de la Protection des Consommateurs

Government Notice No. 17 of 2025

**THE CONSUMER PROTECTION
(PRICE AND SUPPLIES CONTROL) ACT**

**Regulations made by the Minister under section 35 of the
Consumer Protection (Price and Supplies Control) Act**

1. These regulations may be cited as the Consumer Protection (Fixed Penalty Notice) (Amendment) Regulations 2025.
2. In these regulations –
“principal regulations” means the Consumer Protection (Fixed Penalty Notice) Regulations 2020.
3. Regulation 3 of the principal regulations is amended by adding the following new paragraph, the full stop at the end of paragraph (b) being deleted and replaced by a semicolon –
 - (c) where a person refuses the FPN, the authorised officer who detects the offence shall serve the FPN by sending it forthwith, by registered post to that person’s last known residential address or place of business.
4. The First Schedule to the principal regulations is amended, in Part I, by deleting the word “twice” and replacing it by the word “thrice”.
5. The Second Schedule to the principal regulations is revoked and replaced by the Second Schedule set out in the Schedule to these regulations.
6. These regulations shall come into operation on 31 March 2025.

Made by the Minister on 18 February 2025.

SCHEDULE

[Regulation 5]

SECOND SCHEDULE

[Regulation 3(b)]

FINE

SN	OFFENCE	(Rs)
1.	Selling or supplying controlled goods at a price higher than that which has been fixed – section 3 of the Act	5,000
2.	Selling or supplying controlled goods at a price which includes a mark-up which exceeds the maximum mark – section 4 of the Act	5,000
3.	Charging VAT where VAT is not chargeable, or charging a higher rate or amount of VAT than is lawfully chargeable, whilst selling or supplying goods – section 6 of the Act	5,000
4.	Failing to affix price label on goods exposed for sale (up to 5 different products) or failing to make available to a customer the price of services offered – section 7 of the Act	5,000
5.	Failing to affix price label on goods exposed for sale (6 to 10 different products) – section 7 of the Act	10,000
6.	Failing to affix price label on goods exposed for sale (more than 10 different products) – section 7 of the Act	20,000
7.	Selling goods at a price higher than the price shown on the label affixed pursuant to section 7 of the Act – section 8 of the Act	5,000
8.	Giving misleading indication as to price at which goods are sold or supplied – section 9 of the Act	3,000
9.	Keeping goods specified in the Third Schedule to the Act on premises other than on trading premises or registered warehouse – section 13 of the Act	5,000

-
10. Failing to affix a signboard at main entrance of warehouse bearing conspicuously the serial registration number of certificate – section 15 of the Act 5,000
 11. Failing to display a specimen of every goods kept for sale/ stored in registered warehouse, in that part of the trading premises to which the public has access – section 17 of the Act 5,000
 12. Failing to put up notice accessible to the public and/or in accordance with section 18(2) of the Act – section 18 of the Act 5,000
 13. Using liquefied Petroleum Gas in small cylinders other than for domestic purposes – regulation 3(a) of the Consumer Protection (Use of Liquefied Petroleum Gas in Small Cylinders) Regulations 2012 10,000
 14. Failing to submit a return cost within 10 working days – regulation 3(1)(a) of the Consumer Protection (Consumer Goods) (Maximum Mark-up) Regulations 1998 10,000
-